

Grounded Misunderstandings in Asymmetric Dialogue: A Perspectivist Annotation Scheme for MapTask

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Supervised by Massimo Poesio and Albert Gatt

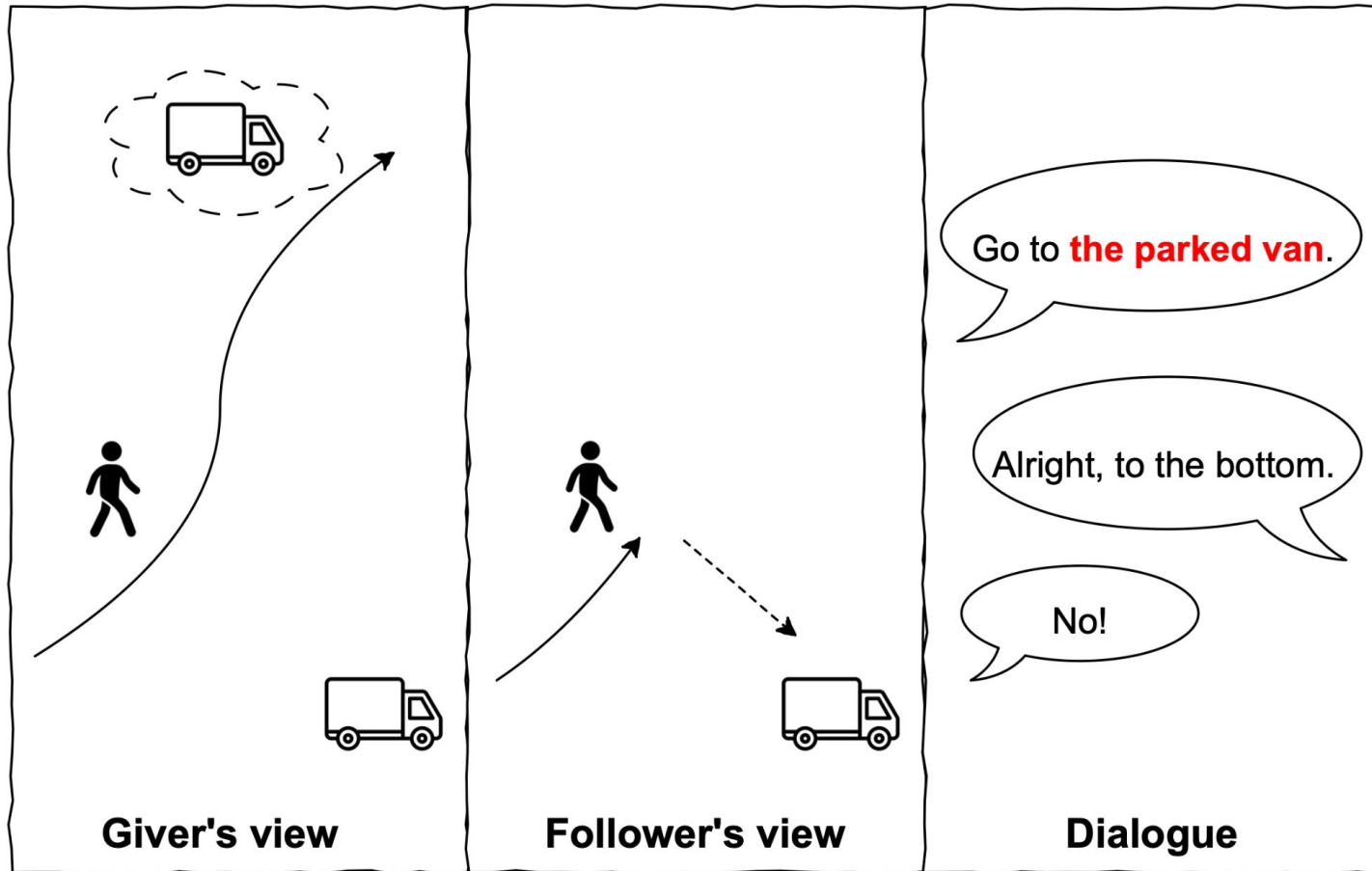
Outlines

- Motivation
 - *Divergent interpretations among interlocutors in dialogue*
- Background
 - *MapTask Corpus*
- Annotation Scheme and Practice
 - *Design & Pipeline*
 - *Quantitative Analysis*

Grounding in dialogue is an incremental alignment process

- **The standard view:** Utterances enter common ground only after being recognized and acknowledged by the addressee.
- **A hidden flaw:** Traditional reference resolution assumes that once this grounding is achieved, both people are referring to the exact same entity.
- **In asymmetric setting:** In collaborative tasks with asymmetric information, this assumption regularly fails. Interlocutors can tacitly agree while holding divergent interpretations.

A perspectivist view on reference resolution



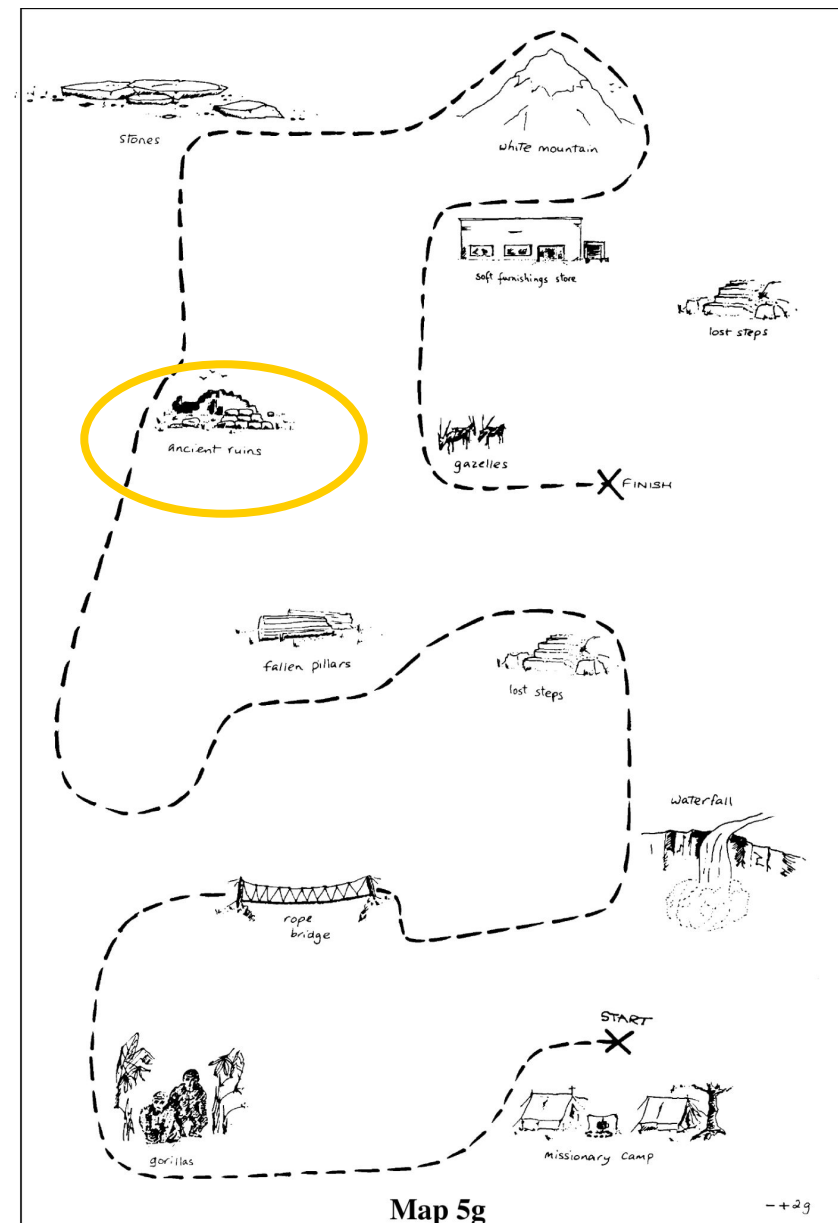
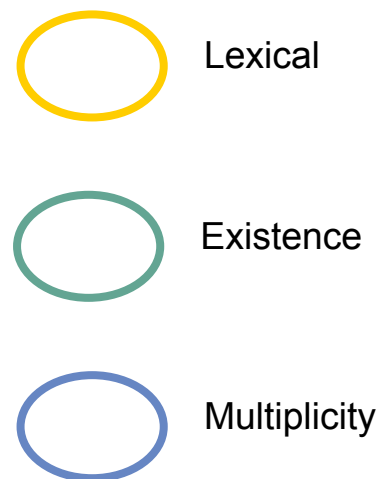
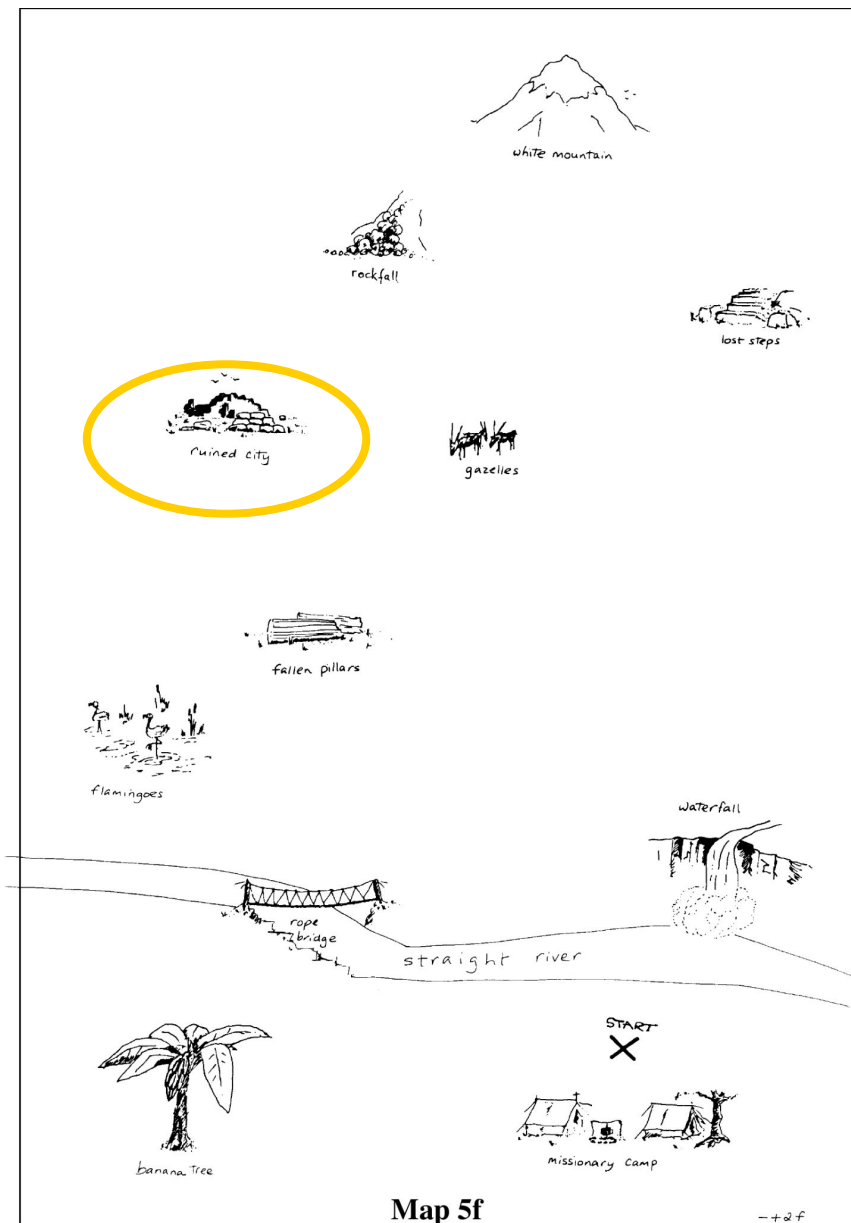
- Reference expressions (REs) are central to coordinating understanding in dialogue.
- In collaborative tasks, interlocutors will adapt their expressions and behavior based on their perspective knowledge.
- In asymmetric settings, divergent interpretations may persist even after apparent grounding.

Research Questions

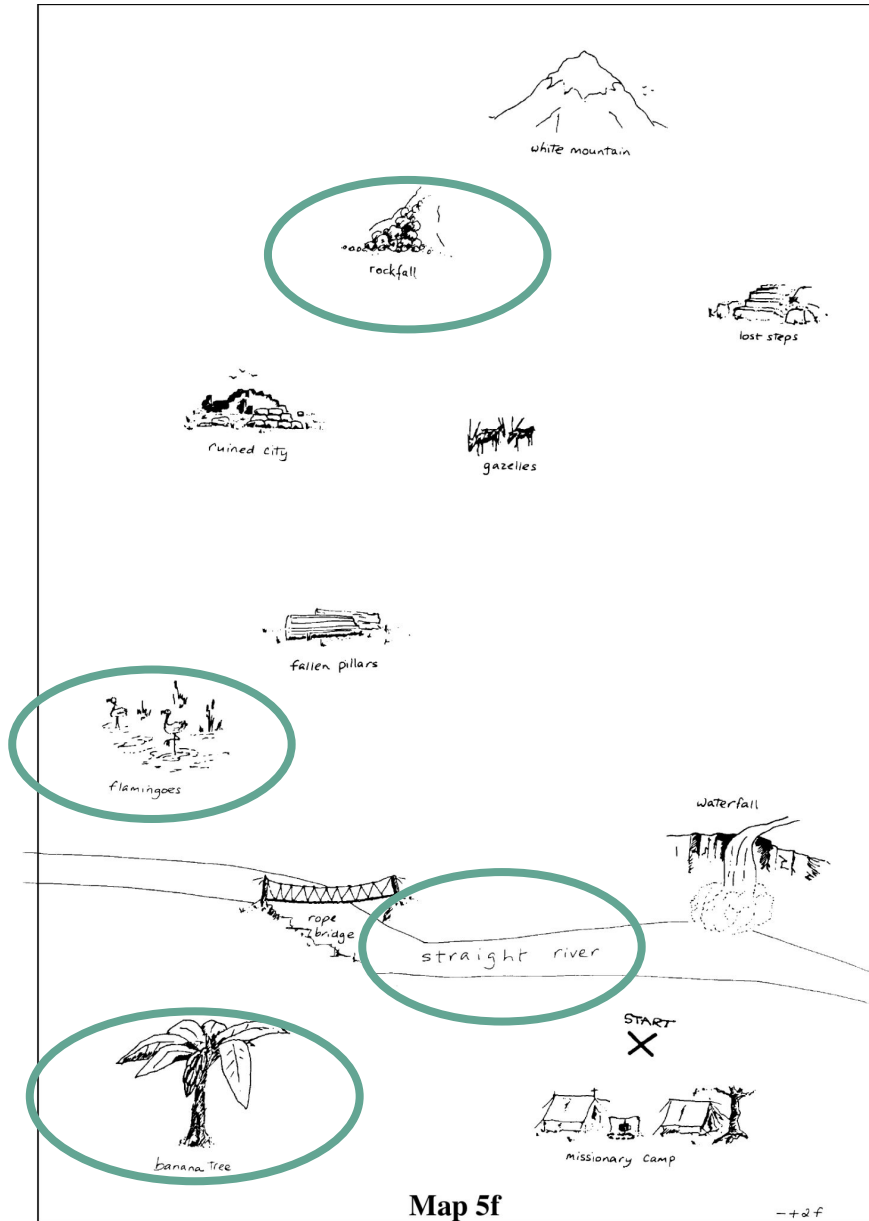
1. Is it possible to develop a **personal-interpretation annotation scheme** to capture nuanced understanding states for REs in collaborative tasks like MapTask?
2. Given conflicting personal interpretations, can we **trace how understanding** evolves across turns until the successful grounding?
3. Can **LLMs, under a schema-constrained protocol, reliably annotate personal interpretations**; and how does their output inform future evaluation of (V)LLMs on grounded dialogue?

MapTask

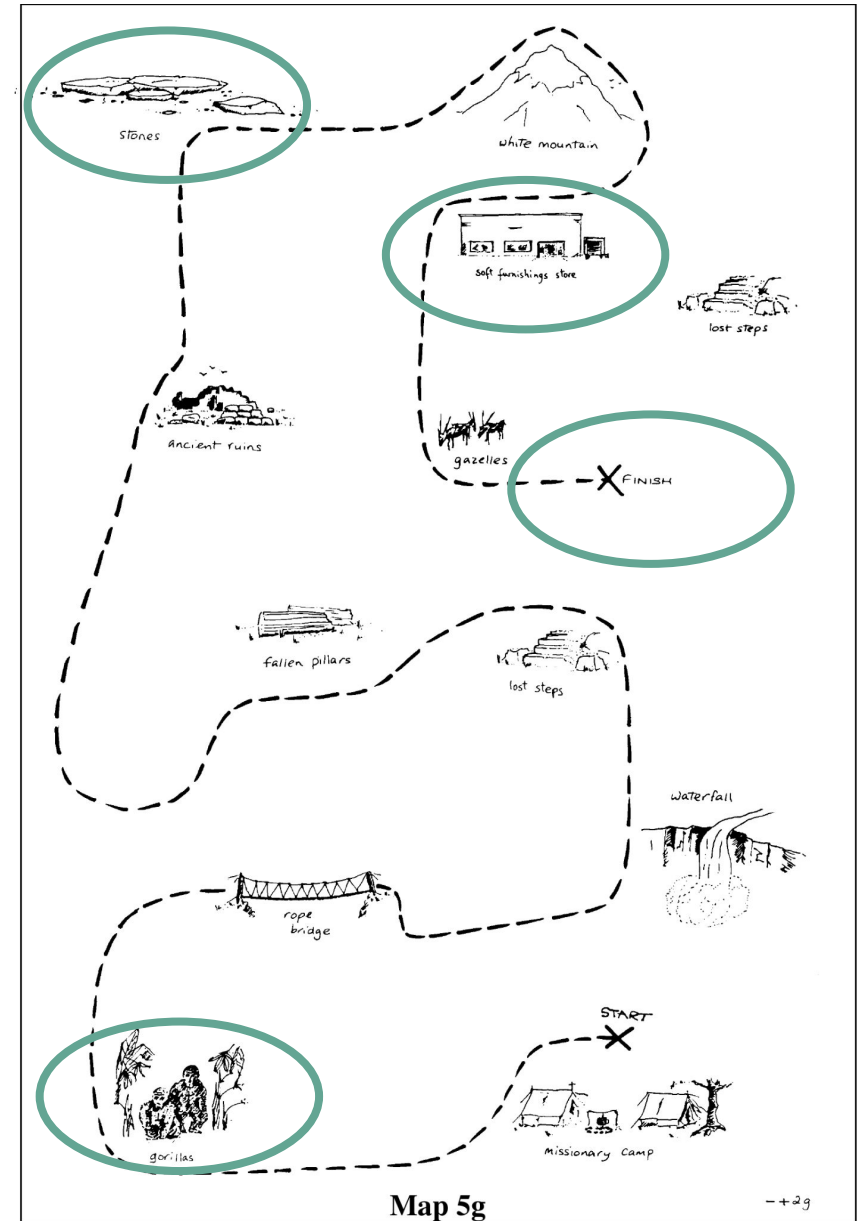
- A corpus of 128 unscripted task-oriented dialogues.
- Participants must collaborate to reproduce a route on one participant's map (the instruction giver's) on the other's (the instruction follower's). They cannot see each other's maps and can only communicate verbally.
- The intentional differences between maps on routes, landmark names, and landmark placements often lead to ambiguous or misleading instructions.



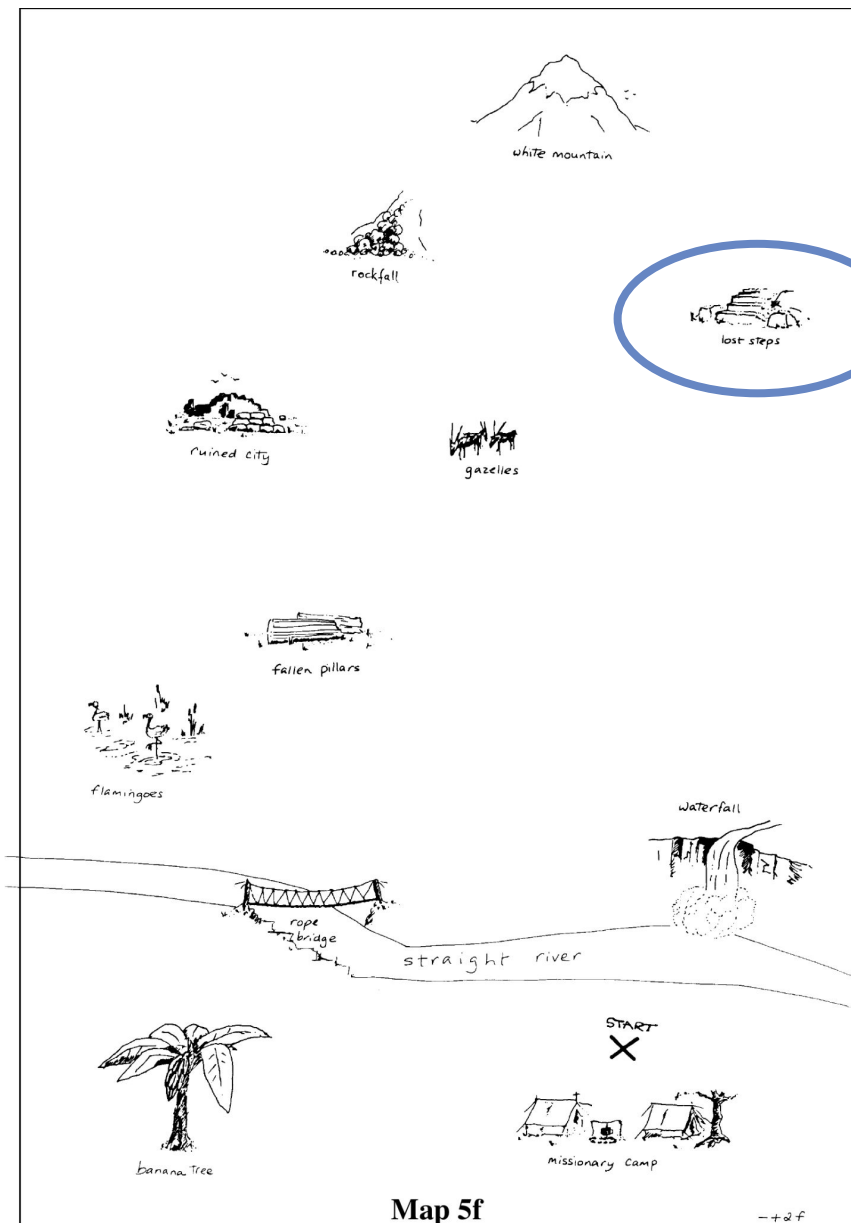
HCRC MapTask Design

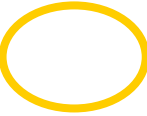
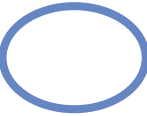


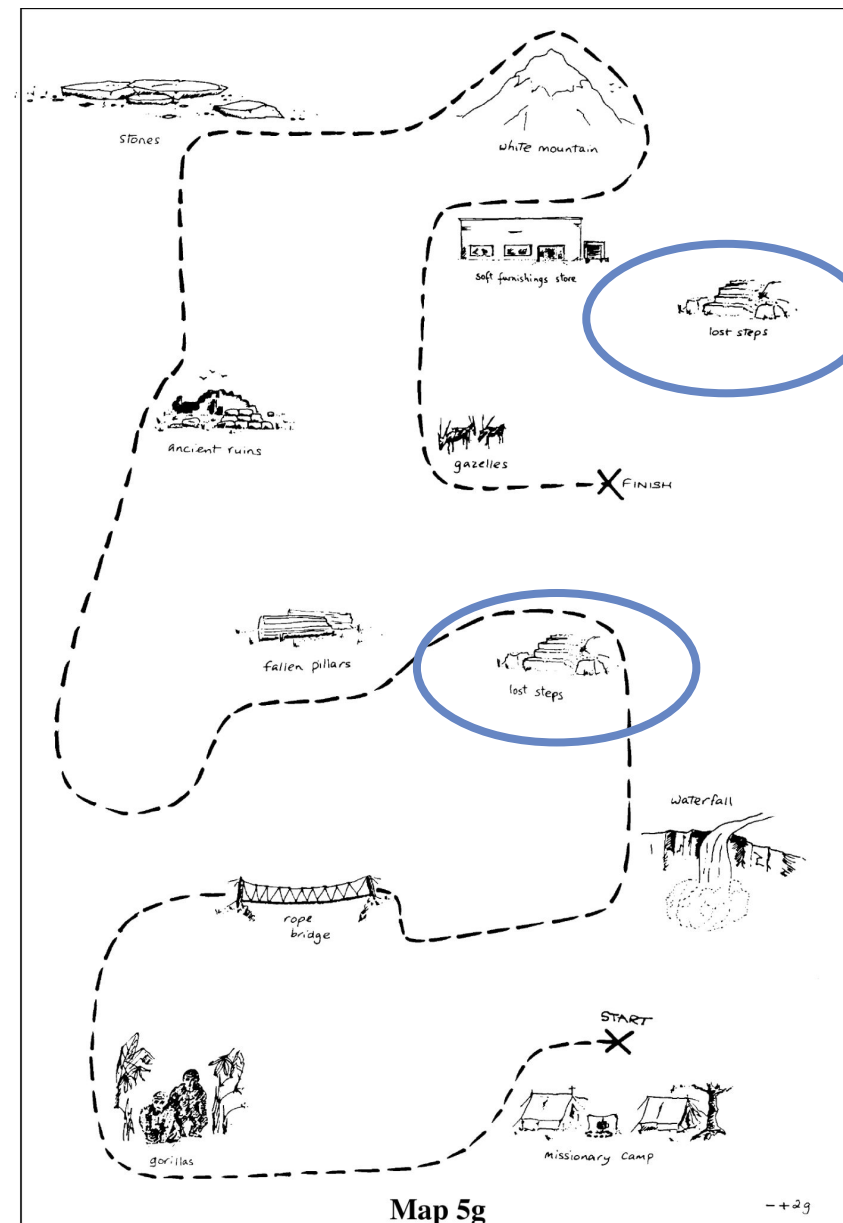
-  Lexical
-  Existence
-  Multiplicity



HCRC MapTask Design



-  Lexical
-  Existence
-  Multiplicity



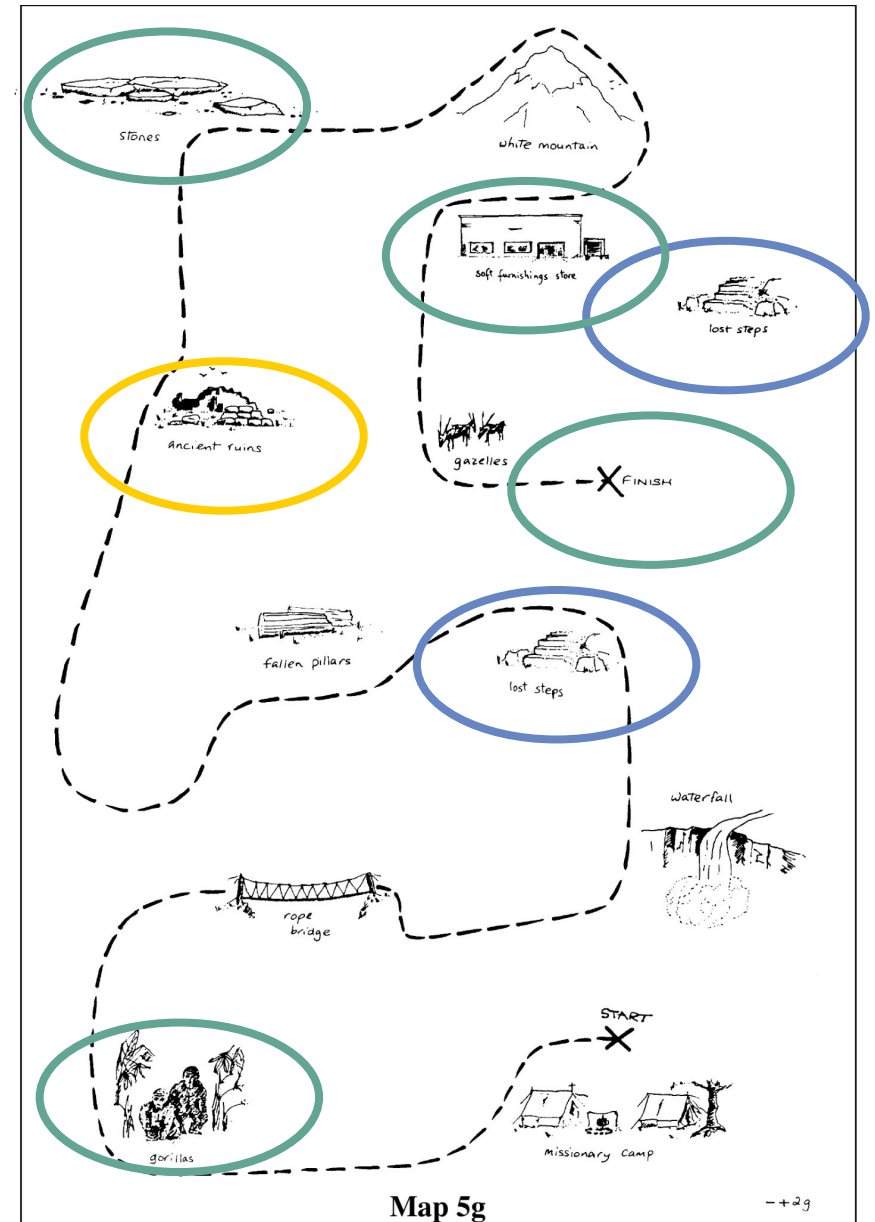
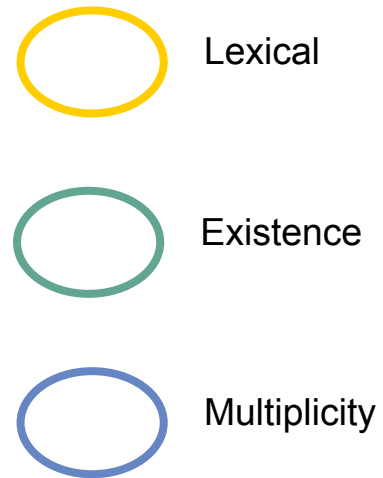
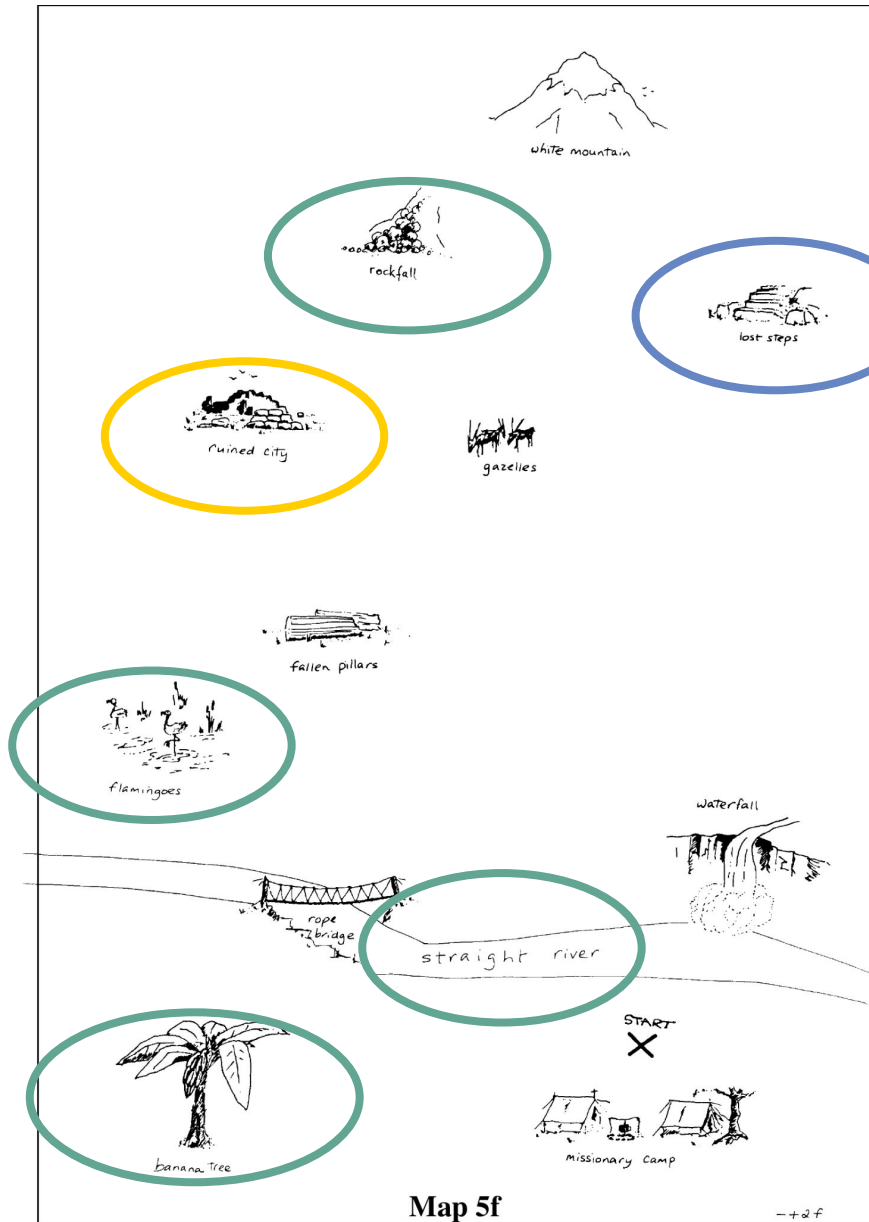
HCRC MapTask Design

HCRC MapTask Annotations Leveraged in This Work

- Timed Units
- Reference Expressions
- Move Tags and Transactions
 - **[g utt:1 move:instruct] starting off we are above a caravan park**
 - **[f utt:2 move:acknowledge] mmhmm**

Limitations of the original MapTask landmark ID scheme

- Differentiated by landmark names.
- Treat landmarks of multiplicity discrepancies as the same entity, but treat lexical variants as different entities.



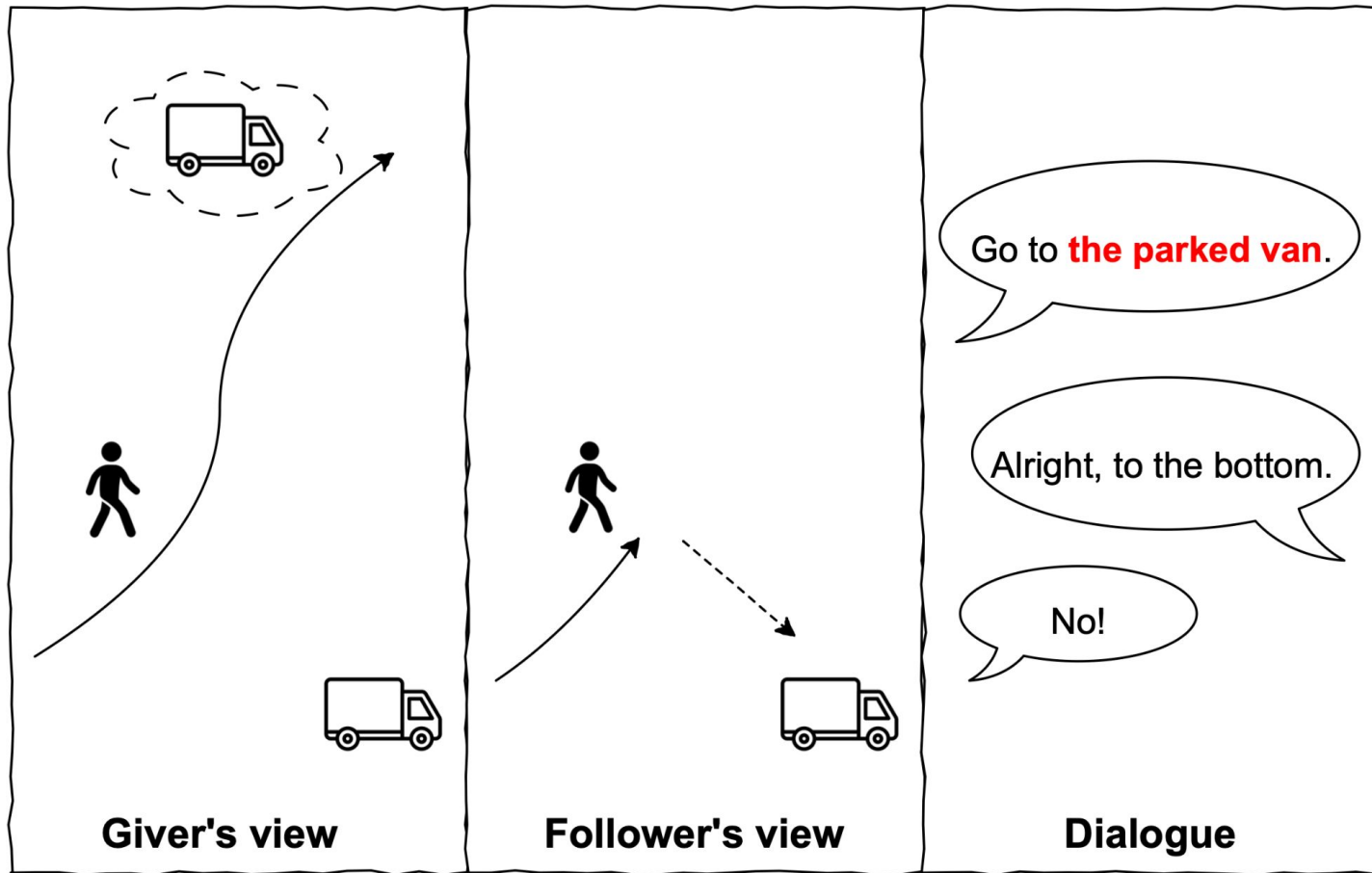
HCRC MapTask Design

Perspective-taking Annotation Scheme

Step 0: Landmark ID Reassignment

<map-id>_<landmark-name>#<ordinal>@<side>

- map-id: the original map ID
- landmark-name: the landmark name as it appears on the map
- ordinal: Positional index (0, 1) for landmarks of the same type occurring multiple times on maps, ordered from bottom to top.
- side: map side (g for giver, f for follower)



Landmark ID Reassignment

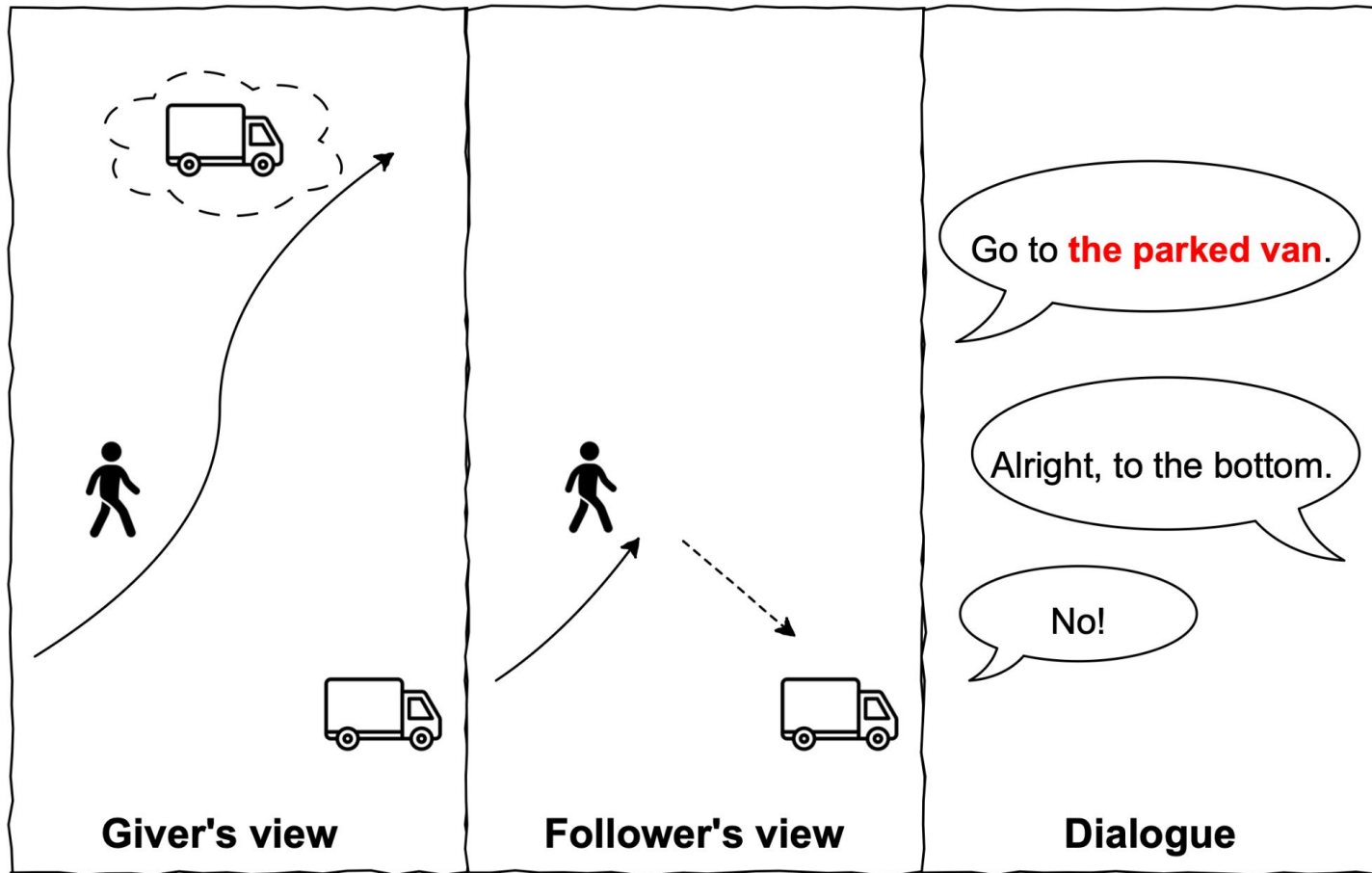
- On the giver's map
 - **m0_parked_van#0@g**
 - **m0_parked_van#1@g**
- On the follower's map
 - **m0_parked_van#0@f**

Perspective-taking Annotation Pipeline: A 5-layer attribute resolution process

For each RE:

- **is_quantificational**: whether the RE is a quantificational expression.
- **is_specified**: whether the context has given enough information to specify the addressee's response.
- **is_accommodated**: whether the addressee has addressed the RE successfully.
- **is_grounded**: whether the addressee has linked the RE to a specific landmark on maps.
- **is_imagined**: whether the addressee is grounding the RE by the description of the speaker to a landmark absent from his/her own map.

Finally: assign unified landmark IDs to the interlocutors' interpretations



Steps: A 5-layer attribute resolution process

- **is_quantificational:** *false*
- **is_specified:** *true*
- **is_accommodated:** *true*
- **is_grounded:** *true*
- **is_imagined:** *false*

Assign unified landmark IDs to the interlocutors' interpretations

- **giver:** m0_parked_van#1@g
- **follower:** m0_parked_van#0@f

Perspective-taking Annotation Pipeline: Prompt Structure and Template

Prompt Template (Abbreviated)

```
<background> Background on MapTask, landmark discrepancies, and reference resolution </background>
<task_description> Annotate personal interpretations for reference expressions </task_description>
<landmark_id_explanation> Unified landmark ID format and semantics </landmark_id_explanation>
<annotation_rule>
Follow the annotation workflow for each RE step by step:
Step 0: Identify the speaker and the addressee, and match them with the giver and follower based on the actual situation; fill in the landmark ID
for the speaker's interpretation (intended landmark) first.
Steps 1-5: Check and fill in attributes is_quantificational, is_specified, is_accommodated, is_grounded, and is_imagined in order.
Step 6: If grounded, fill the landmark ID for the addressee's interpretation.
Step 7: Provide a concise (<50 words) evidence-based reason summarizing the judgement in the reason field for each RE.
</annotation_rule>
<output_format> JSON schema with required fields </output_format>
<target_ref_ids> IDs of reference expressions to annotate </target_ref_ids>
<context_dialogue> Dialogue transcript with surrounding context </context_dialogue>
<context_dialogue_acts> Move-level annotations for context </context_dialogue_acts>
<landmark_candidates> All landmarks on both maps with IDs </landmark_candidates>
```

LLM Annotation & Quality Evaluation

Attribute	N	Acc.	F1	Errors
is_quantificational	504	100.00%	1.00	0
is_specified	466	97.85%	0.990	10
is_accommodated	455	97.58%	0.988	11
is_grounded	447	96.20%	0.980	17
is_imagined	422	97.63%	0.891	10
RE-level: 28/504 REs (5.6%) with ≥ 1 error				48

- Model: We utilized GPT-5 via the OpenAI Batch API, enforcing a strict JSON-schema output
- Human golden standard
 - 504 REs across 3 dialogues
 - The pipeline achieved a **94.4% RE-level accuracy** across these human-verified expressions.

Understanding State

We infer understanding states (aligned, pending, misunderstood) from the values of the 5 attributes and landmark IDs.

We unify lexical variants in each pair to a single landmark.

State	Before		After	
	Count	%	Count	%
Aligned	8,750	66.9	9435	72.1
Pending	1,799	13.8	1799	13.8
Misunderstood	924	7.07	239	1.82
Total REs	13,077	100.0	13,077	100.0

Discrepancy Type	Total REs	Misunderstanding	Rate (%)
Lexical	914	13	1.4
Multiplicity	956	115	12.0
Existence	2,878	93	3.2
Identical	8,333	18	0.2
Total	13,081	239	1.8

Understanding State Tracking

We form **reference chains** by tracing the same original landmark ID.

Length of reference chains reflects how persistently participants negotiate understanding of landmarks and use these landmarks to generate spatial descriptions.

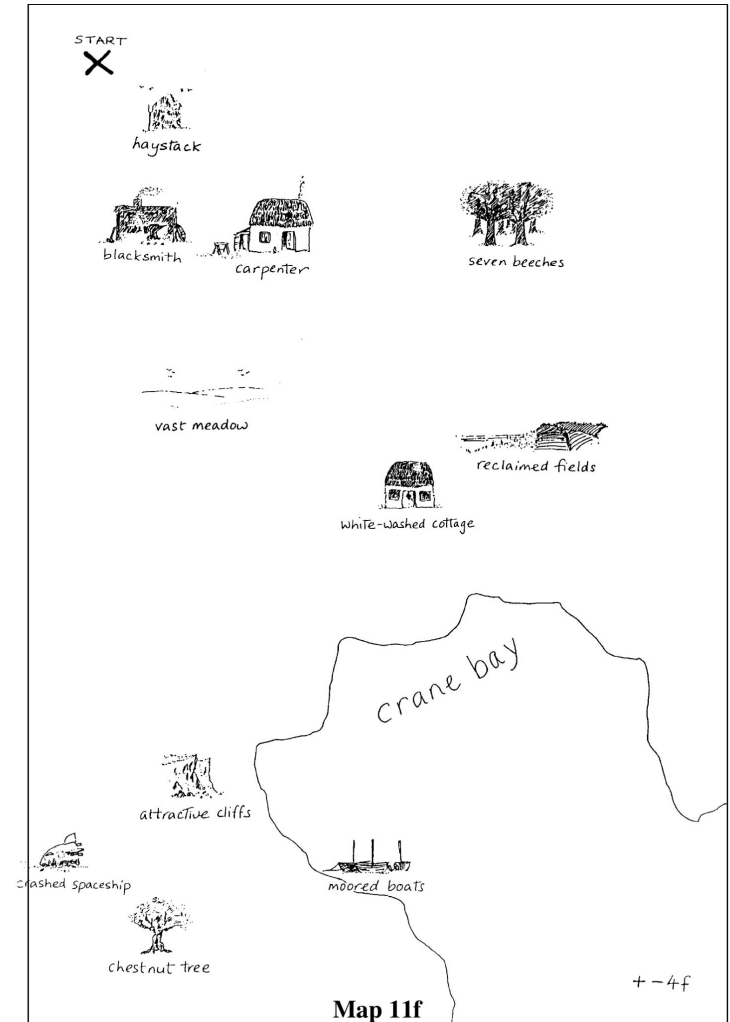
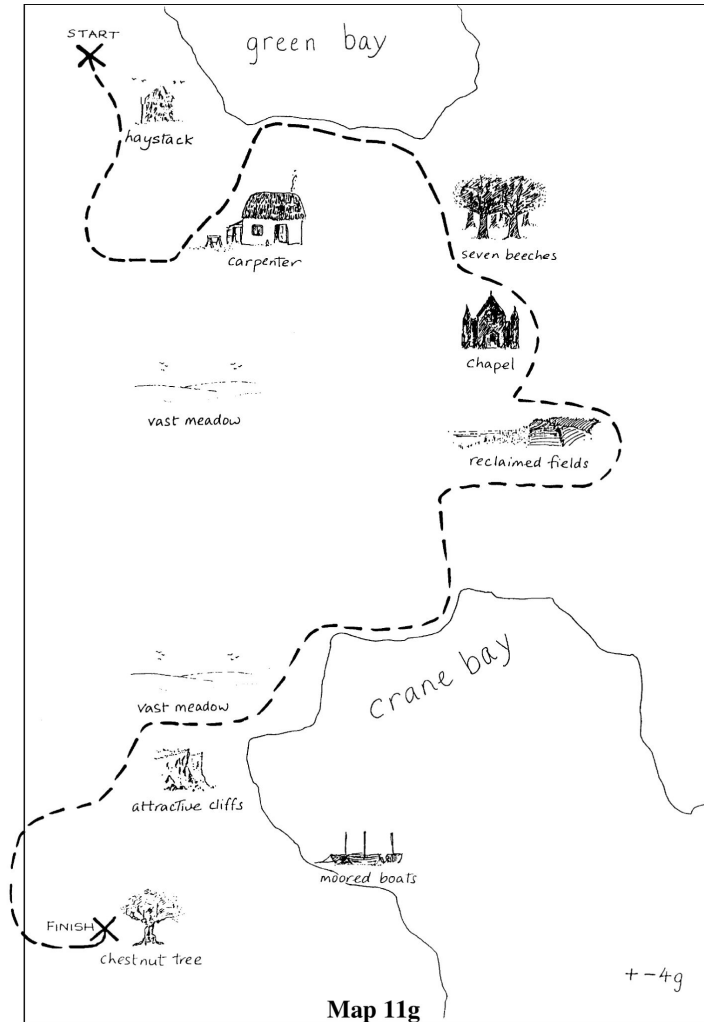
Discrepancy Type	# Chains	Mean Length	Max Length	Median Length
Identical	939	8.16	70	6
Lexical	79	10.70	61	9
Existence	539	4.09	31	3
Multiplicity	108	7.0	26	5

[giver In:445 utt:282] going sloping downwards towards <<the monument id:q1nc7.ref.182 lm:m12_monument>>
[follower In:446 utt:283] right i've and then curve round <<the monument id:q1nc7.ref.183 lm:m12_monument>>
[giver In:447 utt:284] round <<the monument id:q1nc7.ref.184 lm:m12_monument>>
[follower In:448 utt:285] right
[giver In:449 utt:286] just right
[follower In:450 utt:287] i've done
[giver In:451 utt:286] round
[follower In:452 utt:287] that
[giver In:453 utt:286] <<that id:q1nc7.ref.185 lm:m12_monument>>
[giver In:454 utt:288] eh sort of right are you at the of top <<the monument id:q1nc7.ref.186 lm:m12_monument>>
see <<the guy's head id:q1nc7.ref.187 lm:m12_monument>>
[follower In:455 utt:289] yes <<that's id:q1nc7.ref.188 lm:m12_monument>>
[giver In:456 utt:290] right

Reference Chain

Dialogue Excerpt: q7ec2 (utterances 131–161)

[giver utt:131] i've got «a meadow»^{ref.112} to the left of «that» due south pee porashin
[follower utt:132] «a vast meadow»^{ref.114}
[giver utt:133] «a vast meadow»^{ref.115}
[follower utt:134] i've got «a vast meadow»^{ref.116} up just below «the blacksmiths» and «carpenters»
[giver utt:135] well is that huge big and there's nothing at all in that space
[follower utt:136] uh-huh except
[giver utt:137] about halfway up the page
[follower utt:138] «vast meadow»^{ref.119} about halfway up the page it's empty on mine
[giver utt:139] well you want to well anyway follow «crane bay» round «the curve»
... (utterances 140–160: participants navigate along crane bay and attractive cliffs) ...
[giver utt:161] just below i've got «a vast meadow»^{ref.127} there
[follower utt:162] right where will i stop that line across the top



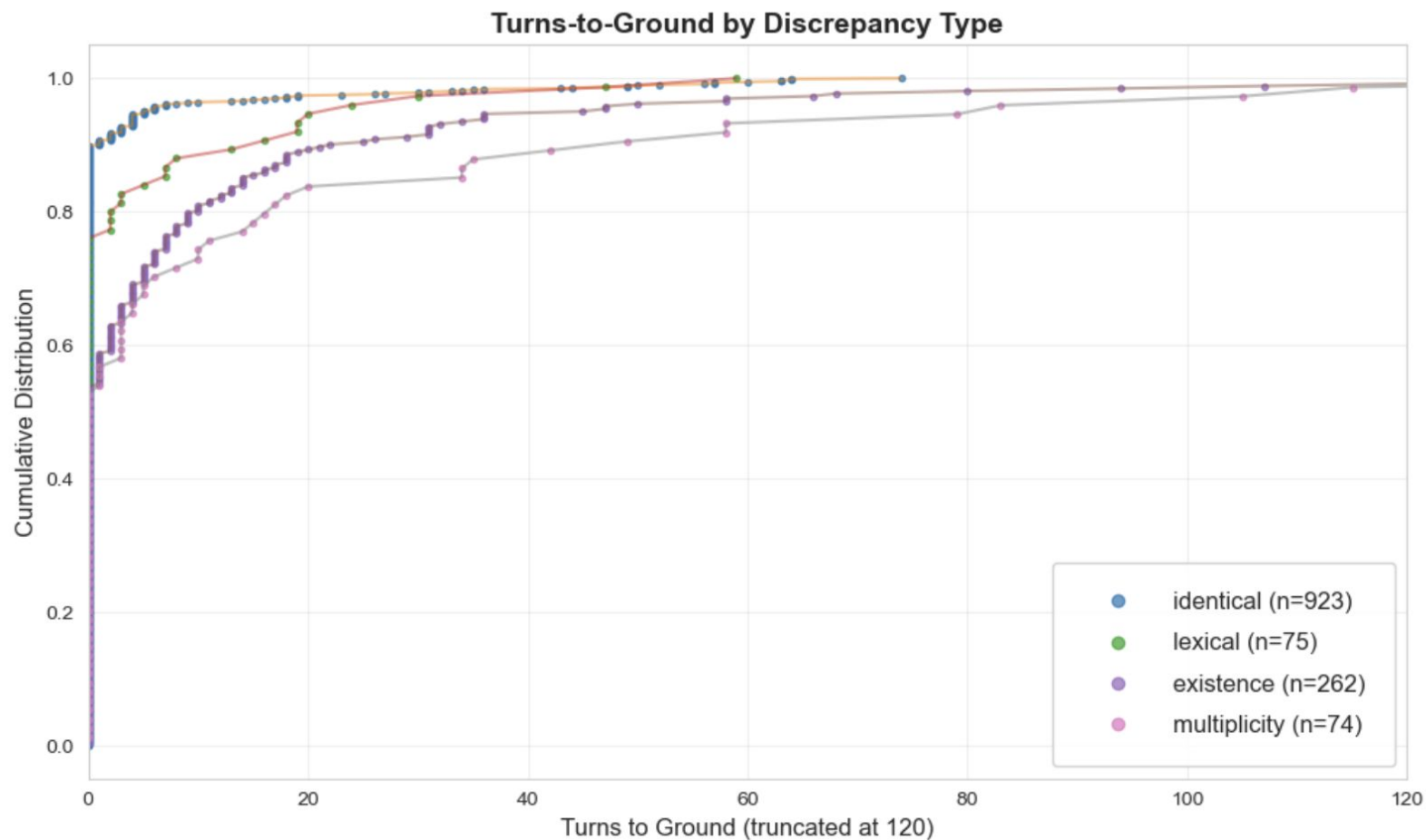
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Ref	Spk	Expression	Giver ID	Follower ID	State
112	G	“a meadow”	#0@g	<i>ungrounded</i>	Pending
114	F	“a meadow”	#0@g	<i>ungrounded</i>	Pending
115	G	“a vast meadow”	#0@g	#1@f	Misunderstood
116	F	“a vast meadow”	#1@g	#1@f	Aligned
119	F	“vast meadow”	#1@g	#1@f	Aligned
127	G	“a vast meadow”	#0@g	<i>ungrounded</i>	Pending

Understanding State Tracking



turns-to-ground: by counting how many turns participants need to take before reaching the “aligned” state in a reference chain.

Conclusion

- Our annotation scheme disentangles the speaker's intended and the addressee's interpreted referents through a five-attribute hierarchy and unified landmark IDs, operationalized via a scheme-constrained prompting pipeline with reliability estimates.
- Our quantitative analyses reveal given the rarity of full misunderstandings, multiplicity discrepancies act as a consistent hazard for eliciting misalignment. Our statistics also demonstrate interlocutors' systematic preferences for reusing grounding-established REs.



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